

Process for responding to a Crisis Incident

A referral is made:



Referring Partners can include:

- Faith-based Organizations
- Schools, Parks and Libraries
- Community-based Organizations
- County Departments
- Individuals



The Care Action Response Team (CART) is activated. CART includes:

- Lead Agency (TCCSC)
- Community Peer Specialists/ Credible Messengers
- OVP Crisis Response Unit



Services can include:

- Community Healing Services
- Peer Support
- Assessment, Case Management, and System Navigation
- Links to Mental Health and Counseling Services



Follow up is provided. Ongoing and as needed:

- Check -ins
- Additional referrals and resources

If you or someone you know is in crisis, we can help.

CALL OUR WARMLINE

(323) 586-7333

EXT. 2000

In an emergency, please call 911.



crisisreponseCART@tccsc.org

For more information about the Crisis Response Program or CART, please contact:



Charlotte Robinson-Perkins
Crisis Response Program Coordinator
CRobinson-Perkins@ph.lacounty.gov
626.293.2610



OFFICE OF VIOLENCE PREVENTION CRISIS RESPONSE PROGRAM

Helping youth, individuals,
families, and community
heal after crisis



COUNTY OF LOS ANGELES
Public Health

LOS ANGELES COUNTY
OVP
OFFICE OF VIOLENCE PREVENTION

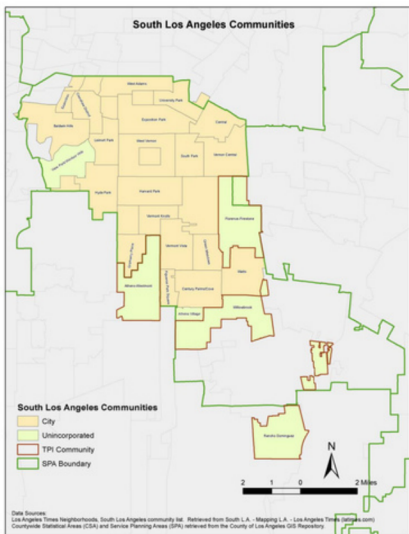


The Office of Violence Prevention (OVP) Crisis Response Program is guided by the philosophy that for healing and equity to occur, we must recognize the unique circumstances that apply to every youth, individual, family, and community and must invest resources so that all individuals can thrive no matter their race or zip code. Crisis incidents can include, but are not limited to:

- Homicides
- Suicides
- Domestic Violence
- Mass Shootings
- Hate Crimes
- School Incidents

Crisis Response offers the chance to patch and heal the ruptures that are created when violent incidents tear the fabric of a community.

Crisis Response is a pilot program that currently focuses on the South LA communities of Florence-Firestone, Westmont, West Athens, Willowbrook, and unincorporated Compton.



I. Rapid Response to Crisis Incidents

Rapid, in-home, and in-community connection to youth, individuals, families, and communities most directly affected. The Care Action Response Team will arrive at an incident/crisis 24-48 hours after an incident occurs.



II. Prompt Community-wide Communication:

- Distribution of information and resources through leaflets and door-to-door outreach
- Community meetings and presentations
- Spaces for healing practices, dialogue and support
- Education to build coping, conflict resolution, and healing skills
- Community activation to build positive community connections and culture of care(vigil, peace rallies, etc)



III. Follow-up and Referral:

Follow-up and referral processes will provide linkages to community providers and services that are already set up to provide ongoing/longer-term social services and behavioral health needs. Culturally and linguistically inclusive services and staff will build trust and support community assets by using a trauma and healing informed approach.

Crisis Response will be implemented by the Care Action Response Team (CART)

The Care Action Response Team (CART) includes the OVP Crisis Response Unit working in collaboration with a local community-based organization - Tessie Cleveland Community Services Corporation (TCCSC). Depending on the type of incident, CART will work with credible messengers, community interventionists, community health workers, domestic violence and suicide prevention organizations, and other peer specialists to support and respond to trauma, loss, and violence within South LA communities.



Tessie Cleveland Community Services Corp. (TCCSC)

Tessie Cleveland Community Services Corp. is a not-for-profit, community-based mental health center serving children and families from birth through the end of its golden years. TCCSC's model of providing services wherever necessary and convenient to the child and family is recognized countywide and is the cornerstone of its organization.

Website: <https://www.tccsc.org/>

Email: info@tccsc.org

Phone: (323) 586-7333